

Osaki

3D ZERO-GRAVITY MASSAGE CHAIR



Instruction Manual OS Pro 3D Cyber

CONTENTS

Thank you for purchasing the Osaki OS-3D Pro Cyber massage chair. Before using the chair please read carefully all the instructions on how to operate the chair. We at Osaki hope that this highly innovative massage chair will bring extraordinary relaxation and enjoyment.

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IMPORTANT SAFETY INSTRUCTIONS

The points quoted here are indispensable to using the product properly and to prevent hazards or damages to the user or other people.

⊘ CAUTIONS

The following persons must consult their physician before using the product.

- Who are suffering from malignant tumors, acute illness, aches or heart disease.
- Who uses a medical electronic device which is embedded in the body, such as a pacemaker.
- Who has some abnormality or deformity of or on the backbone.
- Who is undergoing medical treatment or feels some physical abnormality previously or is being treated now.
- Who has problems with blood circulation in their legs or high fever.
- Who is pregnant.
- Who is suffering from fragility and osteoporosis, dysesthesia or anaemia.

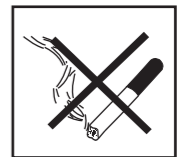
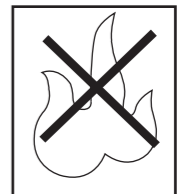
Should device malfunction, disconnect the power cord from the receptacle and consult our technical staff or its authorized dealers immediately.

- Remove footwear and all accessories from body before use.
- Do not damage the power cord, break, rework, bend forcibly,
- Protect it from being placed under heavy objects or caught between objects while moving the product. A damaged cord may lead to fire or electric shock.
- Do not allow a child to play on the chair.
- Use and store massage chair in a cool, dry place.
- Recommended usage time of massage chair is 30 minutes a day.
- Use the chair on a flat surface for a more comfortable massage. Otherwise it could cause trouble or accidents.
- Do not use the chair in the vicinity of a source of fire, such as a stove, or someone who is smoking. Refrain also from using it on a heating device such as a heated carpet.
- Do not move the product by pushing it on its castors or dragging it directly on wooden floors, tatami mattresses or other fragile floorings. The floor will be scored.
- Do not attempt to massage bare skin directly.
- No more than one person may use the chair at a time.

IMPORTANT SAFETY INSTRUCTIONS

OPERATING SURROUNDINGS

- Do not use or store the massage chair under damp environment: i.e. bathroom, sauna, spa to avoid any moldy, electric shock, fire or mechanical failure.
- Don't use the massage chair outdoors
- Don't use the massage chair under dusty, smeary and anoxic conditions
- Don't place the massage chair near heater, stove or sunlight radiation to avoid inner components overheating to cause fire
- Make sure to place the massage chair on a flat level ground
- The bracket part should be placed on the plain ground
- To avoid an electric shock, please make sure to connect an earth wire Surge protector.
- Don't use the machine while smoking



FOLLOWING CONDITIONS SHOULD CONSULT DOCTORS BEFORE USE

- Suffered from malignant tumor
- Serious heart disease
- Serious skin disease
- Serious boned hyperplasia
- In pregnancy of during the menses
- Be on the rest cure under the doctor's supervision
- The back bended exceptionally by the accident or disease
- Needing peaceful surroundings
- Arthritis disease
- Implanted pacemaker for medical purpose
- Suffered from bowels disease (i.e. gastritis, enteritis, diarrhea, hepatitis)
- Serious blood circulation trouble
- Consciousness trouble
- Be in hyper pyretic

⚠ WARNING

Children under 18 ages or special persons(as psychopath, the mental defects, the paralysis) close are not allowed to operate the massage chair, in case of electric shock, injuries or mechanism malfunctions.

IMPORTANT SAFETY INSTRUCTIONS

For safety reasons and in order to clearly indicate potential dangers should the product be used improperly, instructions have been marked in the following manners and should be strictly noted

⊘ CAUTIONS

Non-professional technicians are not allowed to dismantle or repair to avoid fire, electrical shock or serious hurt



Do not flush to the switch when cleaning to avoid insulation fault, electrical shock or short-circuit



When storing or maintenance, be sure to disconnect the power plug from socket

Do not detach the plug by wet hands



Make sure to shut off and detach the power plug when cleaning or storing product

During cleaning or moving the machine, make sure to detach power cord to avoid fire or electrical shock



Do not place the machine onto an unstable surface to avoid Damage, insulation failure, electrical shock or turnover

When storing the machine, make sure to disconnect power plug to avoid fire caused by electricity



Clean power plug periodically to avoid fire due to dust



Do not use it at any unsafe places or exposed to unqualified users such as children or persons exceeding the weight limit

It is the main reason of product damage or accident



Do not store the machine onto an unstable surface

Unexpected earthquake or external force will cause damage or injury



Keep supply cord unobstructed at all time, i.e. not twisted, knotted, over flexed or pulled and do not place anything heavy on it



IMPORTANT SAFETY INSTRUCTIONS

⊘ CAUTIONS

Do not modify the structure or change components by unauthorized person

Do not dismantle the machine by unauthorized person to avoid electrical shock, short-circuit or fire



Do not store it near a fire or flammable substances

It is one of the reasons of causing product torture, deviation or damage



Should any abnormality occur(i.e. scorching smell), stop using immediately and detach power plug from socket

Keeping operating under an abnormal situation will cause fire or electrical shock, please contact your local seller or authorized service agent for maintenance



Do not place the machine onto an unstable surface to avoid roast, insulation failure, electrical shock or turnover



Only rated voltage must be used



Stop using immediately if supply cord or power plug be damaged or loosen



Be sure to keep children away during operating to avoid any hazard



Be sure to keep children away from the machine to avoid any accident



Do not explore it under sunshine at all time



If the supply cord is damaged, it must be replaced by the manufacturer or its authorized persons for repair or maintenance to avoid any hazard



IMPORTANT SAFETY INSTRUCTIONS

GROUNDING INSTRUCTION

This product must be grounded. If it has malfunction or breakdown, grounding provides a path of least resistance for the electric current to reduce the risk of the electric shock. This product is equipped with a cord with an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER

Improper connection of the equipment-grounding conductor may lead to electric shock. Check by a qualified electrician if you are in doubt to whether the unit is properly grounded. Do not modify the plug provided with the unit if it will not fit the power outlet. Instead, have a proper outlet installed by a qualified electrician.

This unit has a grounding plug. Make sure that the product is connected to a power outlet with the same configuration as the plug. And do not use an adaptor with this unit.

WARRANTY LIMITATION

Warranties are untransferable.

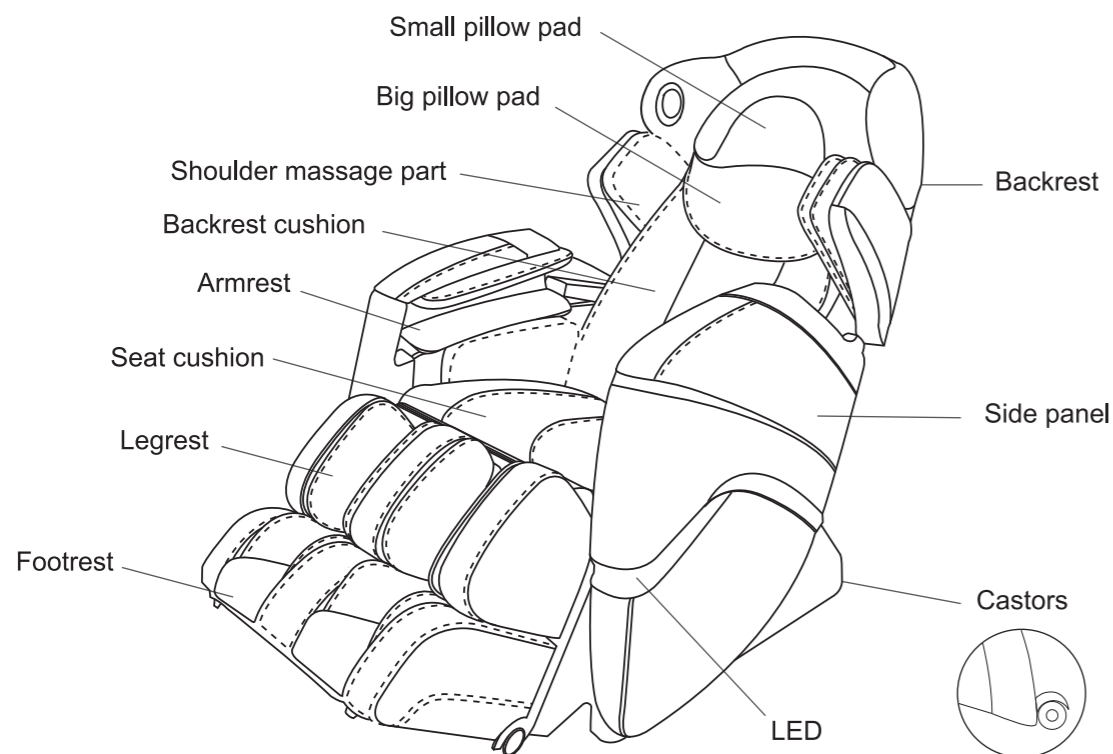
- Proof of purchase (original receipt) is required for all warranty repairs.
- All service covered by this warranty must be approved the seller and repairs performed by authorized technicians.
- Warranty is not for rental, business, commercial, institutional, or other non-residential users.
- This warranty is available to the product and not including any accessories or enhancements that are beyond the warranty of the manufacturer.

IMPORTANT SAFETY INSTRUCTIONS

WARRANTY LIMITATION

- Softening of foams and filling composites in pillows, pads and memory foam kits is not attribute to a defect under this warranty as those items naturally soften with use.
- Fading, wear and peeling of fabrics for long use do not constitute a defect under this warranty as those conditions naturally occur with fabrics.
- Natural markings, grains and dye variations fabric do not constitute a defect under this warranty as no two pieces of fabric are alike.
- Seller is not responsible in anyway for loss, damages or inconvenience caused by equipment failure.
- The seller shall not be responsible for any type of incidental, consequential, indirect or special damages.
- This warranty does not cover damage caused by misuse or abuse; accident; the attachment of any unauthorized accessory; alteration to the product; improper installation; unauthorized repairs or modification; improper use of electrical/power supply; loss of power; dropped product; malfunction of damage of an operating part from failure to provide manufacturer's recommended maintenance; transportation damage; theft; neglect; vandalism; or environmental conditions loss of use during the period the product is at repair facility or awaiting parts or repair; or any other condition whatsoever.
- All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited in the total duration of one year from the original purchase date.
- Notwithstanding the above, if replacement parts for defective materials are not available, the seller reserves the right to take substitute to repair or replace.

NAME OF EACH PART



REMOTE CONTROLLER



Basic control section

1. Power

- The Power button starts and stops all functions on the massage chair. Press once, remote controller and side panel LED lights will start blinking to indicate the chair is in idle mode. You can press any massage function buttons now to begin your massage session for a default time of 15 minutes. Press again, all functions will stop, and massage rollers will return to original position.

2. Time


- The Timer button controls the length of the massage session.
- The default time for all massage functions is 15 minutes.
- Press each time to change the length of time in the following sequence: 15>20>25>30>5>10 minutes.

3. Pause

- The Pause button will allow all massage functions to stop temporarily.
- Press once, massage functions and timer will be stopped temporarily.
- Press again to resume the massage session.

Shoulder section

Shoulder position

- The product is equipped with a auto-scan function. Press this button to scan your back so that the chair can adjust the position of the massage rollers to best fit your body. Alternatively, you can also adjust the height of the massage rollers to fit your personal preference by pressing and holding the buttons  until the rollers reach your preferred position.

LED / Roller

1. LED

- This button controls the LED light on the side panel.
- Press once to turn off the LED light.
- Press again to turn on the LED light.

2. Roller

- This button controls the foot-roller on footrest.
- Press once to turn off the foot-roller.
- Press again to turn on the foot-roller.

Auto Control Buttons

1. Energy

- This button engages the full body wake up auto program.
- Press once to start.
- The program will deliver a light, stimulating tapping massage throughout the whole body.
- The default massage session is 15 minutes.

2. Deep-press

- This button engages the full body anti stress auto program.
- Press once to start.
- This program focuses on massaging neck, using rolling, kneading, tapping, swedish and shiatsu modes.
- The default massage session is 15 minutes.

3. Relax

- This button engages the full body massage auto program.
- Press once to start.
- The program will start with slow kneading and heavy tapping massage, progressing to in-depth massage targeting the neck and lower back.
- The default massage session is 15 minutes.

4. Comfort

- This button engages the full body recovery auto program.
- Press once to start.
- The program combines different massage modes to effectively massage the neck, upper back and lower back.
- The default massage session is 15 minutes.

5. Stretch

- This button engages the full body stretching auto program.
- Press once to start.
- This program stretches the back muscles, hands, hamstrings and the full body.
- Use this program after a workout to relax sore muscles.
- The default massage session is 15 minutes.

6. Demo

- This button engages the quick massage full body auto program.
- Press once to start.
- This program combines multiple massage modes with air pressure.
- The default massage session is 8 minutes.

7. Full Air

- This button engages the full body air pressure auto program.
- Press once to start.
- This program applies full body air pressure massage to shoulder, arm, palm, lower back, buttocks, thighs, calves and feet.
- The default massage session is 15 minutes.

8. Music Sync

- This button synchronizes the massage function with the accompanying music rhythm.
- Press once to turn on the function.
- There are a total of 5 levels of massage intensity for music sync.
- Press + to strengthen the massage intensity. You can continue to press until it reaches your preferred intensity.
- Press – to weaken the massage intensity. You can continue to press until it reaches your preferred intensity.

Note: Music Sync function can only take place when music is imported into the product. You can import music from MP3, MP4 or your mobile phone to the product with the audio cable jack provided. It is recommended that the Music Sync function should not be used for more than 30 minutes.

Please stop for at least 30 minutes after half an hour of use. To import music, connect the music device into the jack on the backrest. Select your preferred music, and adjust the volume on the music device. You can choose to enjoy the music from the massage chair speakers by this function.

Remember:

- The music feature of this product only supports music files from MP3, MP4 or mobile phone. It will not be able to read music from other music playback devices such as tablet computers, laptops, or desktops. The MP3, MP4 or mobile phone must fit the plug of the audio cable provided.

9. De-stress

- This button engages the neck and shoulder auto program.
- Press once to start.
- This program focuses the massage on neck and shoulder with air pressure, kneading and rolling massage modes.

10. Upper Body

- This button engages the upper body auto program.
- Press once to start.
- This program focuses the massage on the upper body, particularly on the shoulders and head with air pressure, kneading, rolling and tapping massage modes.
- The default massage session is 15 minutes.

11. Lower Body

- This button engages the lower body auto program.
- Press once to start.
- This program focuses the massage on the lower body, particularly on the lower back and calves with air pressure, kneading, rolling and tapping massage modes.
- The default massage session is 15 minutes.

Chair Position Buttons

1. Recline/Lift ()

- These buttons control the recline/lift angle of the chair.
- Press once and the backrest and footrest will move to a horizontal reclining position or an upright sitting position.
- Press again to stop the product at your preferred angle.

2. Footrest Extension/Retraction ()

- These buttons control the footrest extension/retraction.
- Press once and the footrest will start to extend/shorten.
- Press again to stop the footrest at your preferred length.

3. Footrest Lift/Drop ()

- These buttons allow you to lift or drop the footrest.
- Press once and the footrest will start to lift/drop.
- Press again to stop the footrest at your preferred angle.

4. Backrest Lift/Drop ()

- These buttons allow you to lift or drop the backrest.
- Press once and the backrest will start to lift/drop.
- Press again to stop the backrest at your preferred angle.

5. ZERO-G

- This button activates the Zero Gravity function of the massage chair.
- A Zero Gravity position is a reclined position which mimics the posture of astronauts during lift off on space missions. This position is designed to distribute weight effectively across the chair allowing the maximum in stress relief. This also allows for a more intense massage experience, for some users, a Zero Gravity position allows them to feel weightlessness.
- Press once to activate Zero Gravity position 1. Press again to activate Zero Gravity position 2.
- Press again to stop and return to original position.

Manual Control Section

1. Kneading

- This button activates the kneading massage modes. There are 2 kneading modes.
- Press once to activate the full back massage of kneading mode 1, press again for kneading mode 2.
- Press again to stop.

Note: kneading massage mode can be combined with tapping and shiatsu massage modes.

2. Tapping

- This button activates the tapping massage mode.
- Tapping massage can be adjusted to fit 3 widths and 5 speeds.
- Press once to activate the tapping mode 1 for a continuous full back massage at medium speed. Press again to enter tapping mode 2 for an interval full back massage.
- Press again to stop.

Note: Tapping massage mode can be combined with Kneading.

3. Clapping

- This button activates the kneading and tapping massage mode.
- Kneading and tapping massage can be adjusted to fit 5 speeds and intensity levels.
- Press once for a continuous full back massage. Press again to enter kneading and tapping mode 2 for an interval massage.
- Press again to stop.

4. Shiatsu

- This button activates the shiatsu massage mode.
- Shiatsu massage can be adjusted to fit 3 widths and 5 speeds.
- Press once to activate shiatsu mode 1 for a continuous full back massage. Press again to enter shiatsu mode 2 for an interval shiatsu massage.
- Press again to stop.

5. Swedish

- This button activates the swedish massage mode.
- Swedish massage can be adjusted to fit 5 speeds.
- Press once to activate swedish mode 1 for a continuous full back massage. Press again to enter swedish mode 2 for an interval swedish massage.
- Press again to stop.

6. Rolling

- This button activates the rolling massage mode.
- Rolling massage can be adjusted to fit 3 widths.
- Press once to activate the rolling massage mode for a full back massage.
- Press again to stop.
- Note: Rolling massage cannot be used to perform “Spot” massage.

7. Width

- This button controls the width of the rollers.
- Select a massage function and press to adjust between narrow, normal and wide widths.
- It can be used to activate the tapping, shiatsu and rolling massage modes.

8. Strength

- This button controls the strength of kneading massage mode.
- Select a massage function and press to select between 5 levels of massage strength.

9. Speed

- This button controls the speed of tapping massage mode.
- Select a massage function and press to select between 5 speeds.

10. Air Intensity

- This button allows you to adjust the air pressure intensity level for the auto and manual air massage programs.
- Press to select between 5 levels of intensity.

Partial Back Massage Functions

1. Point

- This button allows you to localize the massage to a particular point on your body.
- Press once to activate point massage. This will keep the original massage mode working on the same position of the body.
- Press again to resume full back massage.

2. Zone

- This button allows you to limit the massage to a particular body zone.
- Press once to activate Zone massage. This will keep the original massage mode working on a range of 8 cm length.
- Press again to resume full back massage.

Air Massage Functions

1. Shoulder

- This button allows you to activate the air pressure massage mode on your shoulders. Press once to start, press again to stop.

2. Back & Seat

- This button allows you to activate the air pressure massage mode on your back and seat.
- Press once to start, press again to stop.

3. Calves

- This button allows you to activate the air pressure massage mode on your calves.
- Press once to start, press again to stop.

4. Hand

- This button allows you to activate the air pressure massage mode on your arms.
- Press once to start, press again to stop.

Usage Tips

1. Massage angle

The Zero Gravity button allows you to quickly adjust your massage angle to a Zero Gravity position. There are 2 Zero Gravity positions.

- Zero Gravity position 1 lifts the user off the ground to provide a more comfortable massage angle than common massage chairs.
- Zero Gravity position 2 provides a full zero gravity position that raises the lower body even higher. This allows the product to deliver a more intense massage experience.

2. Massage intensity

You can adjust the intensity of air pressure massage with the air intensity button, choosing from a total of 5 intensity levels.

If you prefer the stronger massage, you can remove the inner cushion from the backrest cover. The backrest inner cushion can be replaced to reduce the massage intensity.

Note: When you receive the chair, the inner cushion has already been placed inside the backrest cover.

3. Neck massage

By removing the small pillow pad and leaving just the big pillow pad, you can experience a stronger neck massage.

By removing both the small and big pillow pads, you can experience the strongest neck massage.

4. Stretching

When you start the Stretching button, be sure that you are in the correct seating position. In particular, tuck your hands into the armrest air bags.

CARE AND MAINTENANCE

TROUBLE SHOOT

Take the advice below when the following trouble arises.

Symptoms	Possible cause	Solutions
Massage chair stopped operating	Not firmly plug in	Plug in firmly
	Power switch not turned on	Turn on power switch
	Excessive force applied to massage rollers	Remove object that is causing the excessive force
No response from the chair though the remote control is working during the course.	The massage chair auto stops after long period of use to prevent overheating.	Cut off the power supply and let it cool down.
Operation stops in the middle of massaging	Excessive force is applied to massaging rollers	Check for excessive load as excessive load on the knead balls activates the safety mechanism to stop all functions
	Time is over for a specific rating	Restart the chair.
	The power supply be cut off	Reconnect it
Backrest reclining disable or footrest downing disable	Check if backrest comes in contact with obstacle or footrest comes in contact with obstacle	Move the chair to clear from obstruction
LCD backlight off	The backlight time is over for a specific rating	Press any button to light up the backlight.
MP3 in operate but earphone won't operate	Earphone plug and MP3 connector not firmly connected	Ensure that the earphone plug and connector is connected properly.

CARE AND MAINTENANCE

STORAGE AND MAINTENANCE

- The massage chair should be kept clean, free from dust. If not in use for a long period, please cover it with a cloth.
- When cleaning the massage chair, please switch OFF the supply and remove the plug from the wall socket.
- Do not use organic cleaners such as benzene for cleaning, as it may cause leather discoloration, ageing and disintegration.
- Use only a dry cloth to clean the remote controller to prevent water seepage.
- Do not pull the cloth by force or pierce it with cutlery or a pointed object.

Note: Keep the massage chair clean always and store it at a safe place free from excessive temperatures, humidity and dirt.

SPECIFICATIONS

Product Name	3D Zero-Gravity Massage Chair
Model No.	OS Pro 3D Cyber
Rated Voltage	110-120V~
Rated Frequency	50/60 Hz
Power Consumption	300W
Box Dimension	Chair Base: 50.2"X29.9"X25.8"
	Backrest & Side Panel: 56.9"X29.7"X25.8"
Upright Dimension	L57.1" X W35.4" X H51.2"
Recline Dimension	L72.8" X W35.4" X H36.6"
Gross Weight	286.6 lbs
Net Weight	251.2 lbs
Auto Timer	15 minutes